



Co-funded by
the European Union

SUPPORTING DOCUMENT FOR THE D4.2 OPERATIONAL PLATFORM

CYBER AGENT

12.2025

**Call: ERASMUS-EDU-2022-PI-ALL-INNO
Type of Action: ERASMUS-LS
Project No. 101111732**

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Work Package 4: CyberAgent Collaboration Digital Platform

Deliverable 4.2: Operational platform

Leader of WP2 – Prios



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INTRODUCTION

The CyberAgent online platform serves as a comprehensive digital hub designed to support cybersecurity capacity building, learning, and collaboration across education, training, and the SME sector. The platform integrates learning, knowledge sharing, and community engagement functionalities, enabling users to develop practical cybersecurity skills and strengthen organisational cyber resilience.

1. LEARNING AND TRAINING ENVIRONMENT

The platform provides a structured e-learning environment offering cybersecurity training modules tailored to different target groups. Dedicated learning environment is for:

- Higher education (HEI) learners and educators
- Vocational education and training (VET) learners and trainers
- SME learners

HIGHER EDUCATION (HEI) LEARNING TRACK

The **Higher Education (HEI) track** is designed for university students, academic staff, and educators seeking to strengthen their knowledge and teaching capacity in the field of cybersecurity. This learning pathway focuses on:

- Developing **theoretical understanding** of cybersecurity concepts, threats, and protection mechanisms;
- Strengthening **analytical and critical thinking skills** related to cyber risks, digital systems, and data protection;
- Supporting educators in integrating cybersecurity topics into **formal curricula and academic courses**.

HEI modules are structured to combine conceptual explanations with applied examples, enabling learners to connect cybersecurity theory with real-world scenarios. The content supports academic learning outcomes while remaining relevant to current labour market and research needs.

VOCATIONAL EDUCATION AND TRAINING (VET) LEARNING TRACK

The **Vocational Education and Training (VET) track** is tailored to VET learners, trainers, and practitioners, with a strong emphasis on **practical application and workplace relevance**. This pathway focuses on:

- Building **job-ready cybersecurity skills** applicable in SMEs and operational environments;
- Supporting trainers in delivering cybersecurity education aligned with **vocational standards and professional profiles**;
- Enabling learners to recognise, prevent, and respond to common cyber threats encountered in everyday work contexts.

VET modules prioritise hands-on learning, operational awareness, and actionable guidance, ensuring that learners can directly transfer acquired competences into professional practice.

MODULAR LEARNING DESIGN AND KEY TOPICS

Across both learning tracks, the platform delivers **modular cybersecurity training units** covering key topics such as:

- Cyber threats and vulnerabilities
- Digital safety and data protection
- Secure use of digital tools and systems
- Organisational cyber resilience and risk awareness

The modular structure allows learners to engage with content flexibly, selecting learning units according to their existing knowledge, professional needs, and learning goals.

SUPPORT FOR UPSKILLING AND RESKILLING

The learning modules are explicitly designed to support both **upskilling and reskilling processes**, enabling users to:

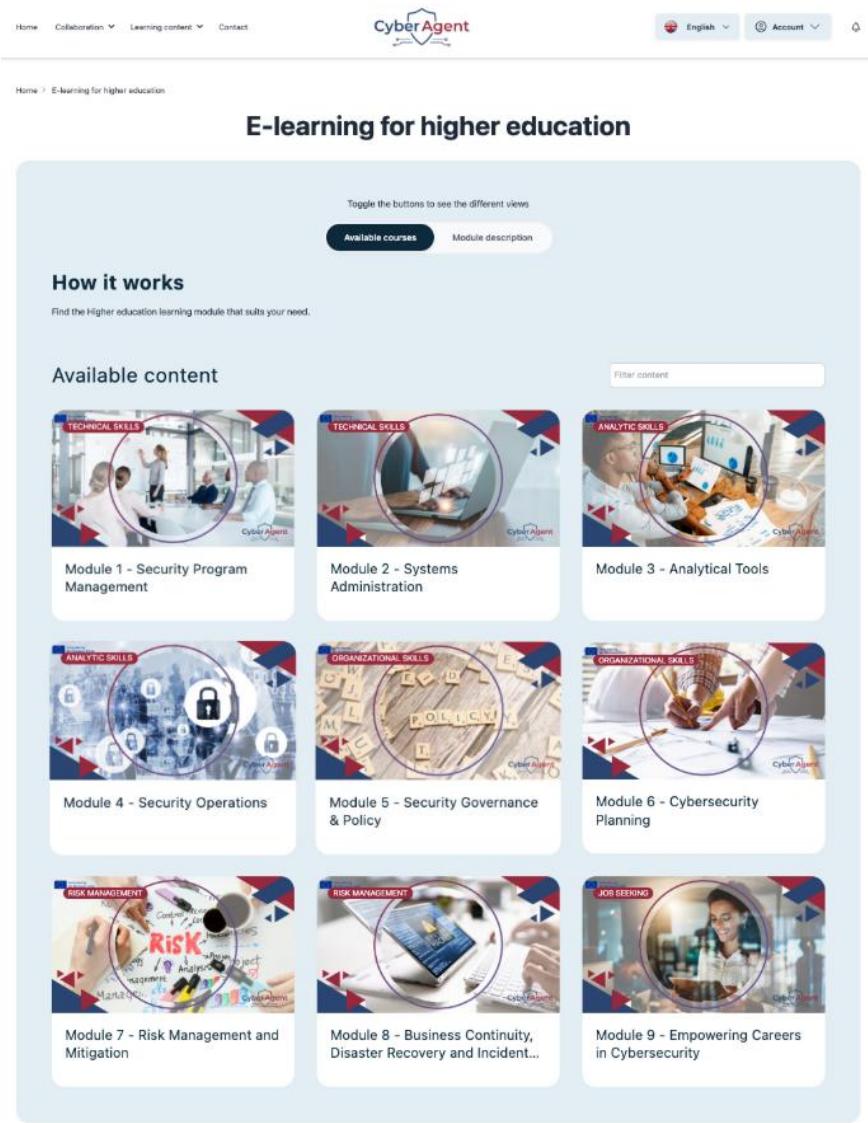
- Update existing digital competences in response to evolving cyber risks;
- Acquire new cybersecurity skills relevant to changing job roles and organisational demands;
- Strengthen transversal competences such as problem-solving, risk awareness, and responsible digital behaviour.

By focusing on **practice-oriented learning outcomes**, the platform ensures that users gain competences that are directly applicable in educational, vocational, and professional environments.

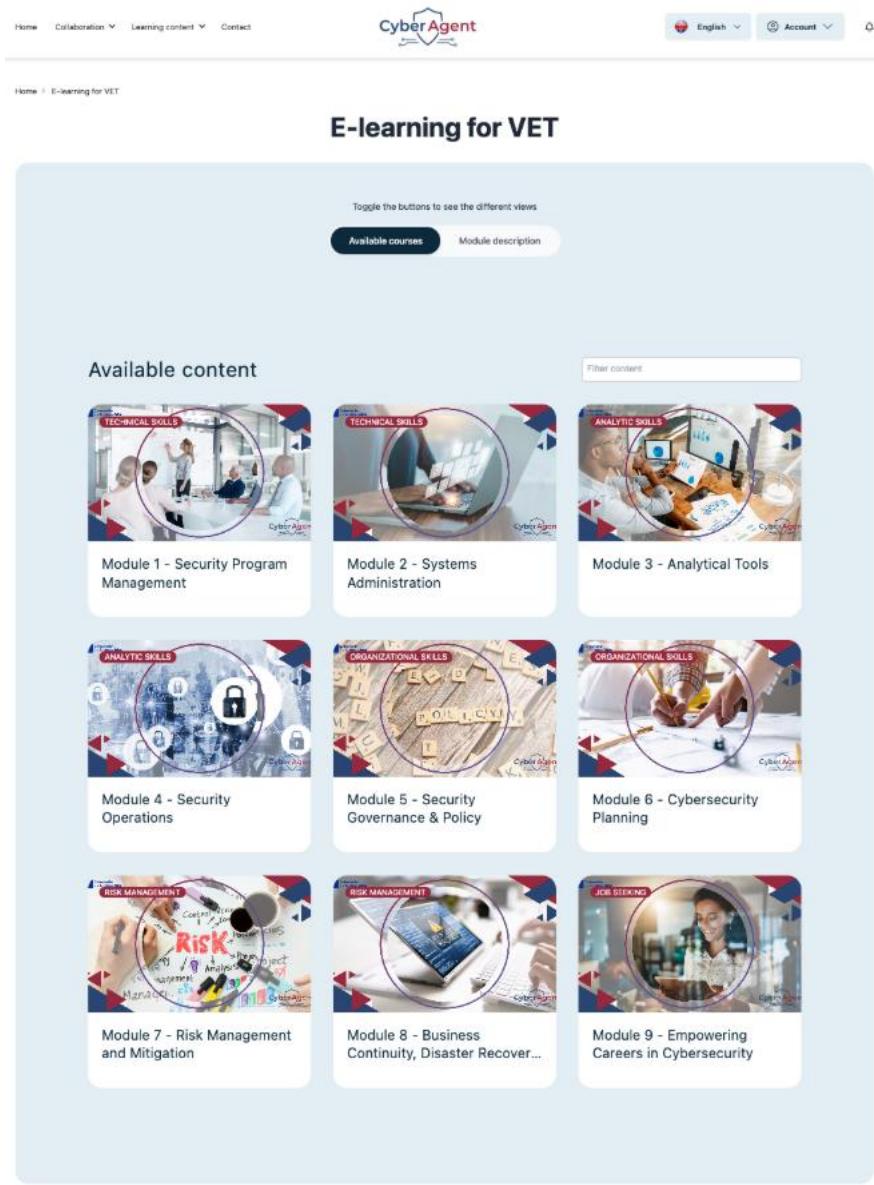
PRACTICE-ORIENTED AND LEARNER-CENTRED APPROACH

The e-learning environment follows a **learner-centred and practice-oriented pedagogical approach**, combining structured content with real-life examples and applied learning tasks. This approach supports:

- Active learner engagement;
- Improved knowledge retention;
- The development of confidence in applying cybersecurity principles in real-world contexts.



The screenshot shows the CyberAgent e-learning platform's interface. At the top, there is a navigation bar with links for Home, Collaboration, Learning content, and Contact. The CyberAgent logo is in the top right, along with language and account settings. Below the navigation, the page title is "E-learning for higher education". A sub-header "How it works" is followed by a sub-instruction "Find the Higher education learning module that suits your need." A "Available content" section contains a grid of 9 modules. Each module has a thumbnail, a title, and a brief description. The modules are arranged in three rows of three. The first row contains "Module 1 - Security Program Management", "Module 2 - Systems Administration", and "Module 3 - Analytical Tools". The second row contains "Module 4 - Security Operations" and "Module 5 - Security Governance & Policy". The third row contains "Module 6 - Cybersecurity Planning", "Module 7 - Risk Management and Mitigation", and "Module 8 - Business Continuity, Disaster Recovery and Incident...". A "Module 9 - Empowering Careers in Cybersecurity" is also listed but has no visible thumbnail or description in the screenshot.



The screenshot shows the 'E-learning for VET' section of the CyberAgent platform. At the top, there are navigation links: Home, Collaboration, Learning content, and Contact. The Learning content link is currently selected, showing a sub-menu with 'Available courses' (which is highlighted in dark blue) and 'Module description'.

Below the navigation, a heading 'Available content' is displayed, followed by a search bar labeled 'Filter content'.

The main area contains a 3x3 grid of 9 modules, each represented by a thumbnail image and a title. The modules are:

- Module 1 - Security Program Management
- Module 2 - Systems Administration
- Module 3 - Analytical Tools
- Module 4 - Security Operations
- Module 5 - Security Governance & Policy
- Module 6 - Cybersecurity Planning
- Module 7 - Risk Management and Mitigation
- Module 8 - Business Continuity, Disaster Recover...
- Module 9 - Empowering Careers in Cybersecurity

Each module thumbnail includes a circular overlay with text indicating the skill type: TECHNICAL SKILLS, ANALYTIC SKILLS, ORGANIZATIONAL SKILLS, or RISK MANAGEMENT.

2. CENTRALISED KNOWLEDGE REPOSITORY

The CyberAgent platform hosts a **centralised knowledge repository** that aggregates a wide range of resources, supporting continuous learning, professional development, and informed decision-making across educational and organisational settings.

TYPES OF LEARNING RESOURCES

The repository includes diverse resource formats to address different learning preferences and use cases, such as:

- **Educational materials** explaining core cybersecurity concepts, terminology, and frameworks;
- **Practical guides and checklists** supporting secure digital practices in daily work and learning environments;
- **Reference documents** providing structured background information on cybersecurity risks, threats, and preventive measures;
- **Awareness-raising materials** aimed at improving digital safety culture and risk perception;
- **Best-practice examples and case-based insights** drawn from real-world organisational and educational contexts.

This diversity ensures that the platform supports both introductory learning and more advanced reference needs.

SUPPORT FOR CONTINUOUS AND SELF-DIRECTED LEARNING

The knowledge repository is designed to promote **continuous, self-directed learning** by allowing users to:

- Access resources on demand, independent of formal training schedules;
- Use materials for refresher learning or just-in-time problem solving;
- Explore topics at their own pace according to professional needs and personal learning objectives.

This approach enables users to maintain and update their cybersecurity knowledge in response to evolving digital threats and technological developments.

APPLICATION ACROSS EDUCATIONAL AND PROFESSIONAL CONTEXTS

The learning resources are structured to be **transferable and applicable** across multiple contexts, including:

- **Educational settings**, where teachers and trainers can use materials to support lesson preparation, classroom activities, and curriculum development;
- **Professional environments**, particularly SMEs, where employees and managers can apply guidance to improve everyday digital security practices;
- **Organisational contexts**, supporting internal awareness-raising, policy development, and cyber resilience strategies.

The repository therefore acts as a bridge between **theoretical knowledge and practical implementation**.

BEST-PRACTICE ORIENTATION AND KNOWLEDGE TRANSFER

A key feature of the repository is its emphasis on **best-practice insights**, enabling users to learn from proven approaches rather than abstract recommendations. These insights support:

- The adoption of effective cybersecurity behaviours;
- Organisational learning and improvement;
- The transfer of knowledge across sectors and countries.

By highlighting practical and replicable solutions, the platform strengthens users' capacity to respond to real cybersecurity challenges.

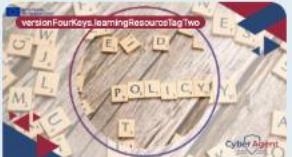
ACCESSIBILITY AND USER-FRIENDLY DESIGN

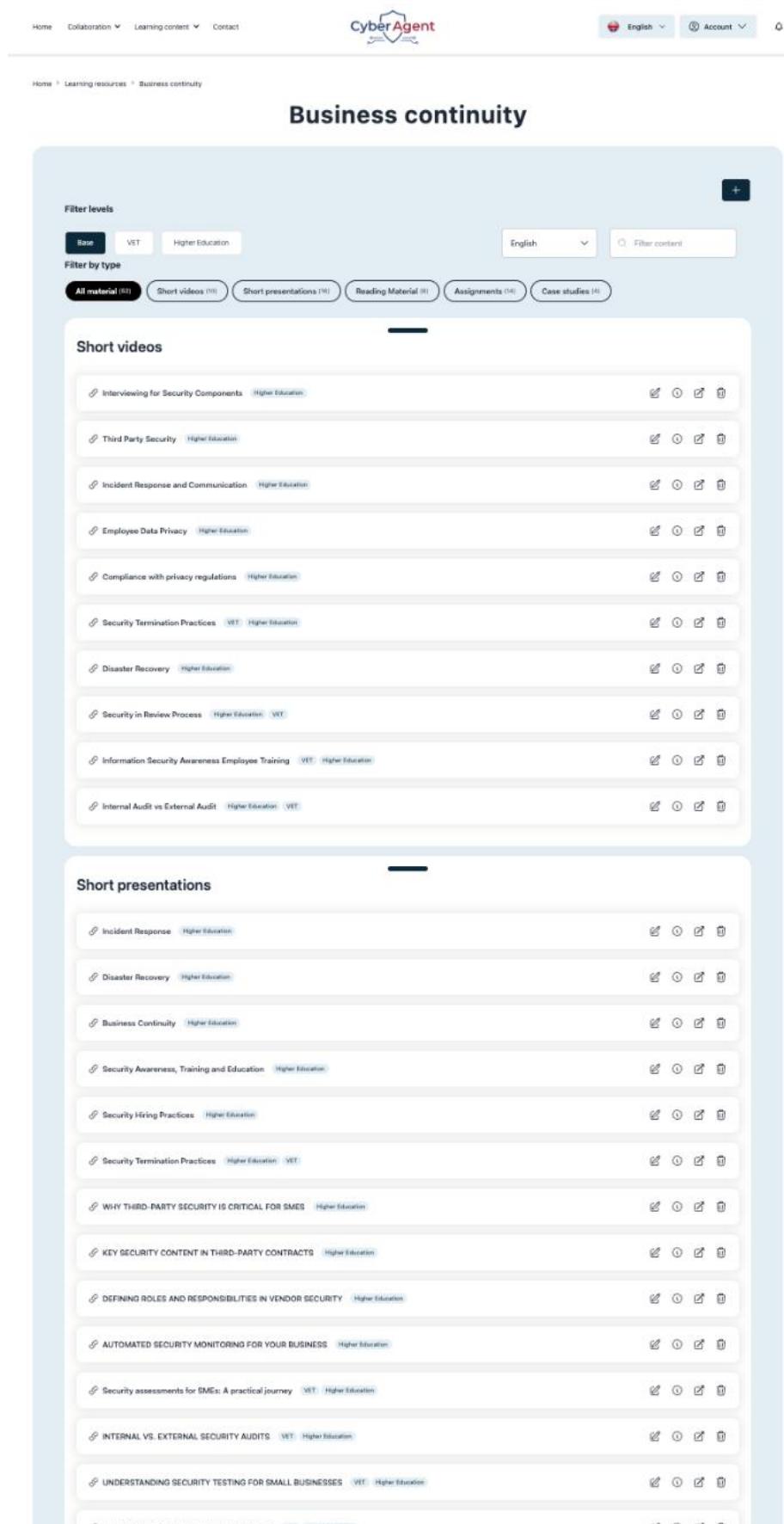
The knowledge repository is embedded within the platform's **user-friendly interface**, enabling easy navigation and discovery of relevant materials. Combined with the platform's multilingual functionality, this ensures that resources are **accessible to a broad European audience**, regardless of linguistic or professional background.

Learning resources

Welcome to the course resource library. Here you can easily access and download the accompanying materials from your lessons, designed to provide you with direct support for your learning.

Available resource

Available resource		
 versionFourKeys.learningResourceModuleO	 versionFourKeys.learningResourceModuleTV	 versionFourKeys.learningResourceModuleF1
 versionFourKeys.learningResourceModuleS1	 versionFourKeys.learningResourceModuleT	 versionFourKeys.learningResourceModuleF2
 versionFourKeys.learningResourceModuleS4	 versionFourKeys.learningResourceModuleE	



Home Collaboration Learning content Contact

CyberAgent

English Account

Home > Learning resources > Business continuity

Business continuity

Filter levels

Base VET Higher Education

English Filter content

All material (62) Short videos (10) Short presentations (16) Reading Material (8) Assignments (14) Case studies (4)

Short videos

- Interviewing for Security Components Higher Education
- Third Party Security Higher Education
- Incident Response and Communication Higher Education
- Employee Data Privacy Higher Education
- Compliance with privacy regulations Higher Education
- Security Termination Practices VET Higher Education
- Disaster Recovery Higher Education
- Security in Review Process Higher Education VET
- Information Security Awareness Employee Training VET Higher Education
- Internal Audit vs External Audit Higher Education VET

Short presentations

- Incident Response Higher Education
- Disaster Recovery Higher Education
- Business Continuity Higher Education
- Security Awareness, Training and Education Higher Education
- Security Hiring Practices Higher Education
- Security Termination Practices Higher Education VET
- WHY THIRD-PARTY SECURITY IS CRITICAL FOR SMEs Higher Education
- KEY SECURITY CONTENT IN THIRD-PARTY CONTRACTS Higher Education
- DEFINING ROLES AND RESPONSIBILITIES IN VENDOR SECURITY Higher Education
- AUTOMATED SECURITY MONITORING FOR YOUR BUSINESS Higher Education
- Security assessments for SMEs: A practical journey VET Higher Education
- INTERNAL VS. EXTERNAL SECURITY AUDITS VET Higher Education
- UNDERSTANDING SECURITY TESTING FOR SMALL BUSINESSES VET Higher Education

3. COMMUNITY AND COLLABORATION HUB

The CyberAgent platform functions as a **collaborative digital space** designed to facilitate interaction, knowledge exchange, and peer learning among a diverse range of stakeholders involved in cybersecurity education and practice. By bringing together **SME employees, educators, trainers, learners, and cybersecurity experts**, the platform supports the creation of a **cross-sectoral community of practice** focused on strengthening cybersecurity awareness and organisational resilience.

MULTI-STAKEHOLDER ENGAGEMENT

The collaborative environment is structured to enable meaningful engagement between different user groups, including:

- SME staff and managers seeking practical cybersecurity solutions;
- Educators and trainers delivering cybersecurity-related learning in HEI and VET contexts;
- Learners developing cybersecurity competences for future employment;
- Cybersecurity stakeholders and practitioners contributing expert insights and experience.

This multi-stakeholder composition ensures that knowledge exchange is **practice-informed, education-oriented, and labour-market relevant**.

KNOWLEDGE EXCHANGE AND PEER LEARNING

The platform enables users to **share experiences, insights, and lessons learned** related to cybersecurity challenges and solutions. Through this peer-based interaction, users can:

- Discuss real-life cybersecurity issues encountered in educational or workplace settings;
- Exchange practical strategies for prevention, mitigation, and response to cyber risks;
- Learn from diverse perspectives across sectors, countries, and professional roles.

This peer learning approach supports the development of **collective intelligence** and reinforces learning beyond individual training modules.

COMMUNITY OF PRACTICE DEVELOPMENT

CyberAgent supports the establishment of a **sustainable community of practice**, where users actively contribute to and benefit from shared knowledge over time. This community-oriented model:

- Encourages continuous engagement rather than one-off participation;
- Fosters trust and mutual learning among participants;
- Enables the accumulation of shared expertise and practical know-how.

By connecting users around common cybersecurity challenges, the platform strengthens a culture of **collaboration, responsibility, and shared problem-solving**.

SUPPORT FOR CYBERSECURITY AWARENESS AND RESILIENCE

The collaborative features directly contribute to improved **cybersecurity awareness and resilience** by:

- Facilitating the dissemination of good practices and effective solutions;
- Supporting reflection on emerging threats and changing digital risks;
- Enabling users to adapt shared knowledge to their own organisational or educational contexts.

This collective learning process enhances users' capacity to anticipate, prevent, and respond to cybersecurity incidents.

CROSS-BORDER AND CROSS-SECTOR COOPERATION

As a European platform, CyberAgent enables **cross-border collaboration**, allowing users from different countries and systems to engage in dialogue and exchange. This contributes to:

- Increased understanding of cybersecurity challenges across contexts;
- Transferability of solutions and practices;
- Alignment with European priorities on digital skills, resilience, and cooperation.

4. BLOG AND AWARENESS RISING CONTENT

Please do not change headers and footers: header must have two logos: Erasmus+ and CyberAgent logo; footer must have a ribbon and page number. Please include the delivery number and the name of the delivery in the footer. The text must be in capital letters.

The CyberAgent platform includes a dedicated **blog section** that serves as an accessible and dynamic channel for **cybersecurity awareness-raising, knowledge dissemination, and reflection**. The blog complements the structured learning environment by providing regularly updated, easy-to-access content that supports informal and continuous learning.

THEMATIC FOCUS AND CONTENT SCOPE

Blog articles and contributions address a wide range of **cybersecurity-related themes**, including:

- Emerging cyber threats and evolving risk patterns;
- Current trends in digital security and cyber resilience;
- Good practices in cybersecurity prevention and response;
- Practical insights relevant to SMEs, educators, and training providers;
- Reflections on cybersecurity challenges in educational and organisational contexts.

This thematic diversity ensures that the blog remains relevant to multiple target groups and levels of expertise.

KNOWLEDGE DISSEMINATION AND TRANSLATION OF EXPERTISE

The blog plays a key role in **translating complex cybersecurity knowledge into accessible formats**, making expert insights understandable for non-specialist audiences. Content is presented in a way that:

- Reduces technical barriers to understanding cybersecurity issues;
- Highlights key messages and actionable takeaways;
- Encourages readers to apply insights in real-life situations.

By doing so, the blog supports broader outreach and impact beyond formal training participants.

SUPPORT FOR AWARENESS-RAISING AND PREVENTIVE CULTURE

The blog contributes to the development of a **preventive cybersecurity culture** by:

- Raising awareness of common digital risks and vulnerabilities;
- Encouraging proactive and responsible digital behaviour;
- Promoting reflection on the human and organisational dimensions of cybersecurity.

This awareness-raising function is particularly important for SMEs and educators, where prevention and early recognition of risks play a critical role in cyber resilience.

COMPLEMENTARITY WITH LEARNING MODULES AND RESOURCES

Blog content is designed to **complement and reinforce** the platform's structured learning modules and knowledge repository. It:

- Provides contextual background to formal training topics;
- Introduces new issues that may later be addressed through dedicated learning units;
- Encourages users to explore additional platform resources.

This integrated approach strengthens coherence across the platform's learning and dissemination components.

CONTINUOUS UPDATES AND ENGAGEMENT

As a regularly updated section, the blog helps ensure that the platform remains **current and responsive** to developments in the cybersecurity field. It encourages repeat visits and sustained user engagement by:

- Offering timely insights on relevant topics;
- Reflecting ongoing discussions and challenges in cybersecurity;
- Supporting continuous professional development.


 By: [Weishan](#)

Added 19 September 2025

Why a Human Firewall is Your Best Defense

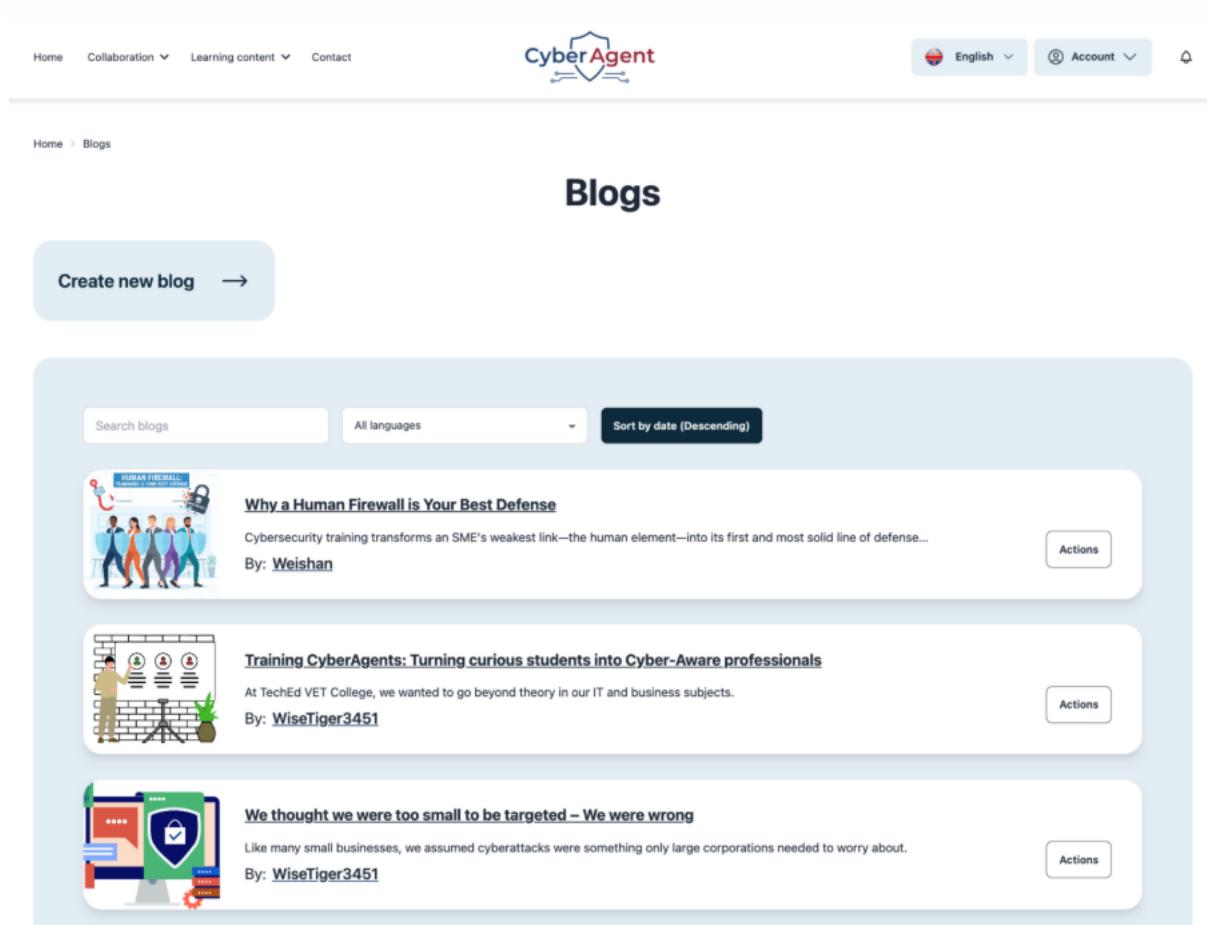
Many small businesses wrongly assume they're safe from cyberattacks. In reality, **SMEs are prime targets**. While technical defenses like firewalls are crucial, human error is a significant vulnerability. A single click can bypass all security and cripple operations. Cybersecurity training for your team is essential for survival.

Hackers prey on SMEs due to weaker defences compared to large corporations. Over half of all cyberattacks target small businesses using methods like Phishing, Ransomware, and Business Email Compromise (BEC), all relying on human error. Without training, employees can unknowingly grant access to your network.

Employees often make mistakes like using simple passwords, clicking malicious links, or using unsecured Wi-Fi. The good news is that training can turn employees into a "human firewall," spotting and reporting threats before they cause damage.

For large companies, a breach is a setback; for SMEs, it's an existential threat. Consequences include crippling financial damage, irreparable reputational harm, and complete business disruption. Around 60% of small businesses fail within six months of a major cyberattack. Proactive training is far cheaper than recovering from a disaster.

Cybersecurity training is a smart investment, fostering a "culture of security" where security becomes a shared responsibility. Employees learn to question before clicking, share threat intel, and maintain sharp defenses. This collective vigilance protects data, finances,



The screenshot shows the CyberAgent platform's Blogs section. At the top, there are navigation links for Home, Collaboration, Learning content, and Contact. The main header is 'CyberAgent' with a shield logo. On the right, there are language (English) and account (Account) dropdowns. Below the header, a breadcrumb navigation shows 'Home > Blogs'. The main content area is titled 'Blogs' and features a 'Create new blog' button with an arrow. The blog posts are listed in descending order of date:

- Why a Human Firewall is Your Best Defense** (By: Weishan) - An image of four people in business attire. Description: Cybersecurity training transforms an SME's weakest link—the human element—into its first and most solid line of defense...
- Training CyberAgents: Turning curious students into Cyber-Aware professionals** (By: WiseTiger3451) - An image of a person in a classroom setting. Description: At TechEd VET College, we wanted to go beyond theory in our IT and business subjects.
- We thought we were too small to be targeted – We were wrong** (By: WiseTiger3451) - An image of a smartphone, a laptop, and a shield icon. Description: Like many small businesses, we assumed cyberattacks were something only large corporations needed to worry about.

5. EVENTS AND ENGAGEMENT SECTION

The CyberAgent platform includes an **integrated events section** that serves as a central point for disseminating information about **upcoming training activities, workshops, webinars, and project-related events**. This functionality enhances the platform's role as an active learning and engagement environment, extending participation beyond self-paced, asynchronous e-learning.

CENTRALISED ACCESS TO CAPACITY-BUILDING ACTIVITIES

The events section provides users with **clear and structured access** to information about planned activities, including:

- Training sessions and workshops linked to cybersecurity skills development;
- Online and hybrid events supporting professional learning and peer exchange;
- Project-related meetings, dissemination events, and stakeholder activities.

By centralising this information, the platform ensures transparency, visibility, and ease of access for all target groups.

BRIDGING ONLINE LEARNING AND REAL-WORLD PRACTICE

A key function of the events section is to **connect online learning with real-world capacity-building activities**. Events are designed to:

- Complement and reinforce content provided through e-learning modules;
- Offer opportunities for practical application, discussion, and clarification;
- Enable learners to interact directly with trainers, experts, and peers.

This blended approach strengthens learning outcomes by combining digital resources with experiential and interactive formats.

6. USER ACCOUNTS AND PERSONALISED ACCESS

The CyberAgent platform enables registered users to create **personal user accounts**, providing secure and personalised access to the platform's learning, collaboration, and engagement features. This functionality supports structured participation and enhances the overall learning experience by aligning platform content with individual user needs and roles.

ACCESS TO TAILORED LEARNING CONTENT

Through personal user accounts, users can access **learning content tailored to their profile and target group**, such as HEI learners, VET learners, educators, trainers, or SME professionals. This targeted access:

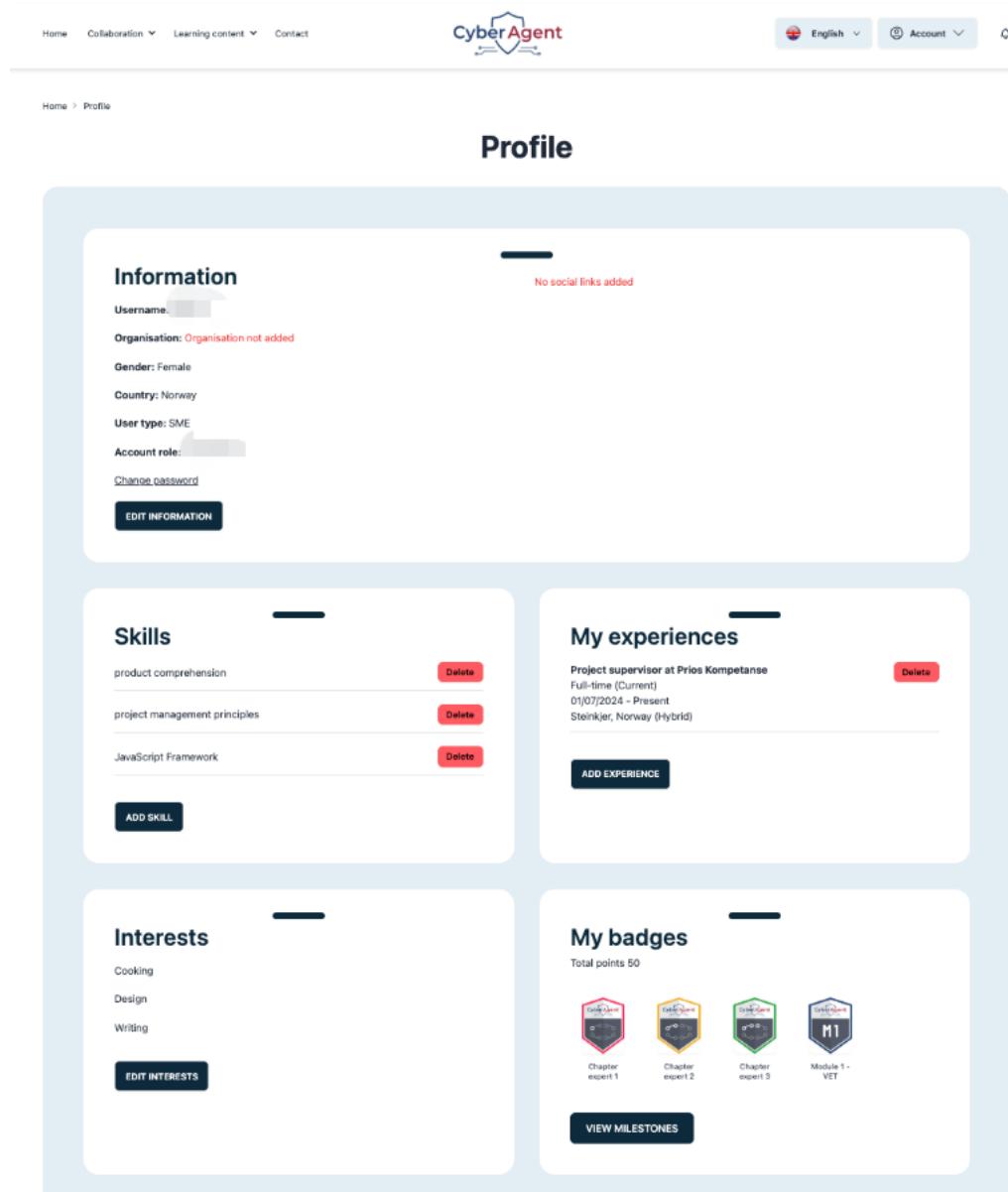
- Helps users identify relevant learning materials more efficiently;
- Supports differentiated learning pathways based on educational or professional context;
- Reduces information overload by prioritising applicable content.

PARTICIPATION IN PLATFORM ACTIVITIES

Registered users can actively **participate in platform-based activities**, including:

- Engaging with e-learning modules and training resources;
- Taking part in collaborative and community-oriented activities;
- Accessing event-related information and engagement opportunities.

This active participation strengthens user involvement and fosters a sense of belonging within the platform's learning community.



The screenshot shows the CyberAgent platform's profile page with the following sections:

- Information:** Displays basic user details: Username (redacted), Organisation (Organisation not added), Gender (Female), Country (Norway), User type (SME), and Account role (redacted). It also includes a "Change password" link and a "EDIT INFORMATION" button.
- Skills:** Lists skills: product comprehension, project management principles, and JavaScript Framework, each with a "Delete" button. It includes an "ADD SKILL" button.
- My experiences:** Lists a single experience: Project supervisor at Prios Kompetanse, Full-time (Current) 01/07/2024 - Present, Steinøkjer, Norway (Hybrid), with a "Delete" button. It includes an "ADD EXPERIENCE" button.
- Interests:** Lists interests: Cooking, Design, and Writing, with a "Delete" button for each. It includes an "EDIT INTERESTS" button.
- My badges:** Shows four badges: Chapter expert 1, Chapter expert 2, Chapter expert 3, and M1. It includes a "VIEW MILESTONES" button.

My progress

Module 1 - Security Program Management English Progress: 100.0% Completed Go to Course	Module 3 - Analytical Tools English Progress: 94.7% Started Continue Course	Module 2 - Systems Administration English Progress: 94.7% Started Continue Course
Module 8 - Business Continuity, Disaster Recovery and Incident Management & Personnel Security English Progress: 96.4% Started Continue Course	Module 5 - Security Governance & Policy English Progress: 85.7% Started Continue Course	Module 6 - Cybersecurity Planning English Progress: 75.0% Started Continue Course
Module 9 - Empowering Careers in Cybersecurity English Progress: 100.0% Completed Go to Course	Module 6 - Cybersecurity Planning English Progress: 66.7% Started Continue Course	Module 2 - Systems Administration English Progress: 94.7% Started Continue Course
Module 1 - Security Program Management English Progress: 97.0% Started Continue Course	Module 4 - Security Operations English Progress: 91.7% Started Continue Course	Module 9 - Empowering Careers in Cybersecurity English Progress: 100.0% Completed Go to Course
Module 8 - Business Continuity, Disaster Recovery and Incident Management & Personnel Security English Progress: 100.0% Completed Go to Course	Module 5 - Security Governance & Policy English Progress: 85.7% Started Continue Course	Module 3 - Analytical Tools English Progress: 100.0% Completed Go to Course
Module 4 - Security Operations English Progress: 91.7% Started Continue Course		

7. MULTI-LINGUAL ACCESSIBILITY

To ensure **inclusiveness, accessibility, and broad European reach**, the CyberAgent platform is available in **multiple languages**, enabling users from diverse linguistic and cultural backgrounds to access content in their preferred language. This multilingual approach directly supports equal access to learning opportunities across countries and regions.

SUPPORT FOR LINGUISTIC DIVERSITY

The platform's multilingual functionality ensures that cybersecurity learning materials, resources, and informational content can be accessed by users who may otherwise face language barriers. This:

- Facilitates participation from users across different European countries;
- Enhances comprehension and learning effectiveness;
- Supports learners with varying levels of proficiency in English or other widely used languages.

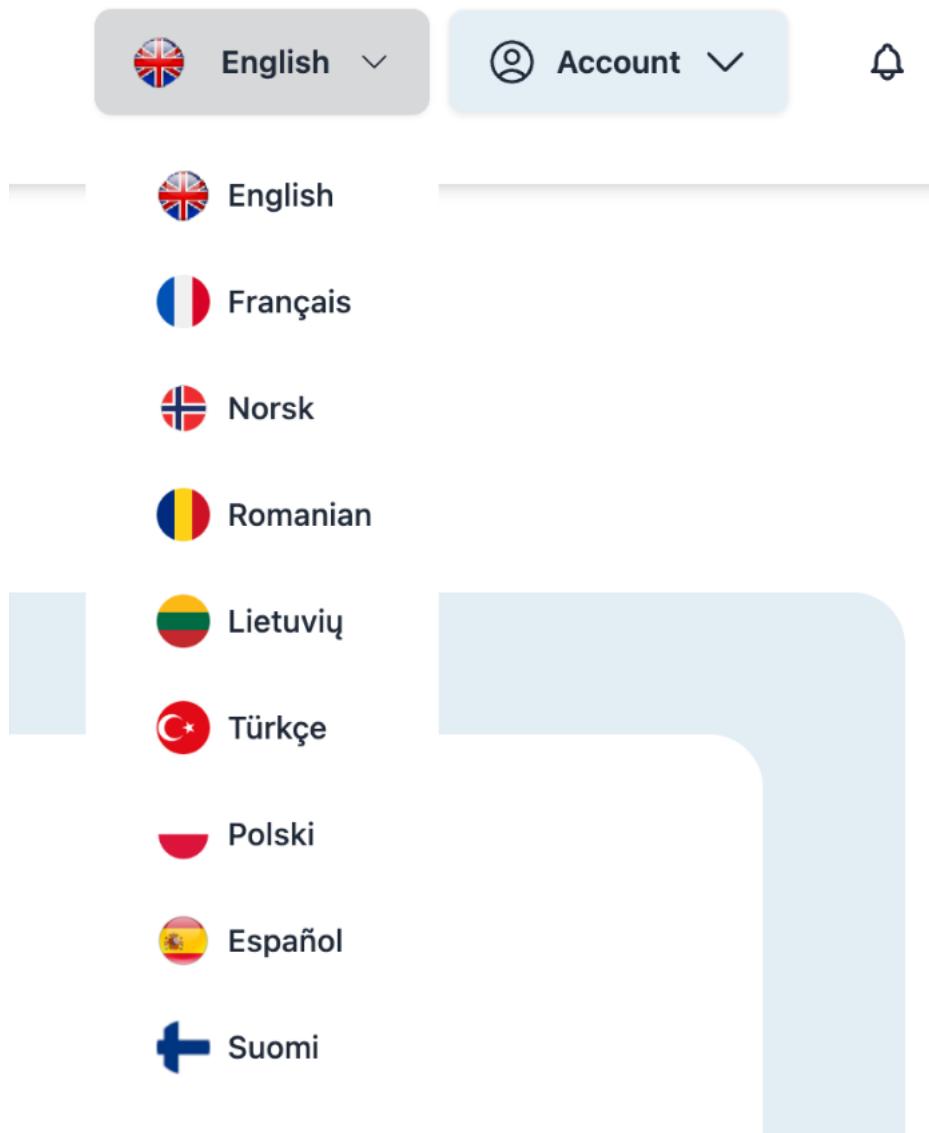
By recognising linguistic diversity, the platform promotes fairness and inclusivity in digital education.

ENHANCED USER ENGAGEMENT AND LEARNING OUTCOMES

Providing content in multiple languages contributes to **improved user engagement and learning outcomes**, as users are more likely to:

- Engage actively with content presented in their native or preferred language;
- Retain knowledge more effectively;
- Apply cybersecurity principles confidently in real-world contexts.

This is particularly relevant for VET learners and SME staff, where practical understanding is essential.





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